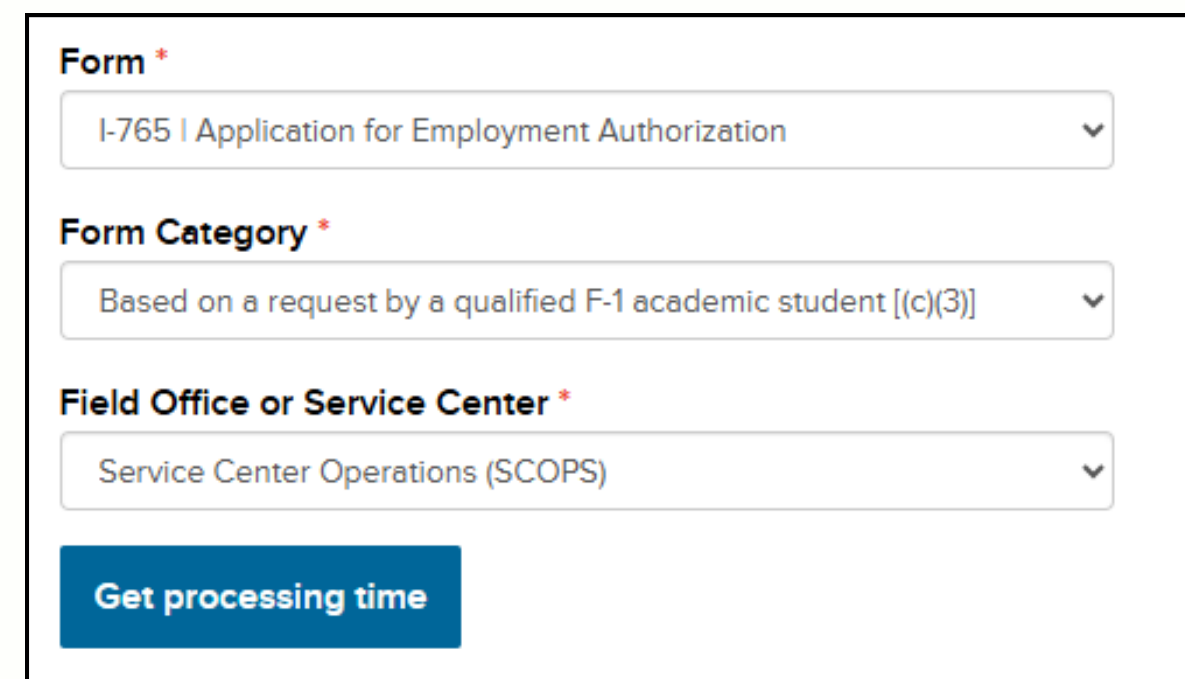


How to Submit a Processing Case Inquiry.

April 2026

Using the [link provided here](#), provide the form type, category, and service center as shown here. Press “Get processing time” button.




The screenshot shows a web form with three dropdown menus and a button. The first dropdown is labeled "Form *" and has "I-765 | Application for Employment Authorization" selected. The second dropdown is labeled "Form Category *" and has "Based on a request by a qualified F-1 academic student [(c)(3)]" selected. The third dropdown is labeled "Field Office or Service Center *" and has "Service Center Operations (SCOPS)" selected. Below the dropdowns is a blue button labeled "Get processing time".

The estimated processing time will appear; processing times may vary depending on current USCIS workload.



In the box, enter the date listed on your application receipt.



The screenshot shows a form titled "When is your receipt date?". It contains a date input field with the placeholder text "mm/dd/yyyy" and a calendar icon. To the right of the input field is a button labeled "Get Inquiry Date".

After entering the date, you will see one of two screens:

If your application has not been pending for at least as long as the estimated processing time above, the message “Your case is processing normally” will appear, and you are not eligible to submit an inquiry at this time.

✓ **Your case is processing normally.**

The earliest you can submit questions is May 16, 2026. Please do not contact us before this date.

If your application has been pending for longer than the estimated processing time, the link to submit an inquiry will appear as shown. Click the link to submit a Service Request.

You can send us questions about your case by submitting a [Service Request online](#).

Note: If you submitted a VAWA, T, or U filing, you must follow the instructions for asking questions on our [Contact Us webpage](#).

If you are eligible to submit an inquiry, follow the below instructions:

After clicking the link, select the option to “Submit Case Inquiry”

Check Case Processing

Think your case is taking longer than expected?

[Submit Case Inquiry](#)



Enter the receipt number from your application; it should start with “IOE”

Receipt Number*?

Receipt Number must be filled

e.g. EAC1234567890

From the list, select the “Based on a request by a qualified F-1 academic student” option.

Form Sub Type*

1765 - Based on a request by a qualified F-1 academic student [(c)(3)]

Since you are filling out this form, you will select the option “Applicant or Petitioner” for the next question.

Provide your name, date of birth, personal email address, A-number, and when the last action taken on your case was. For most applicants, this will be the action listed at the [link here](#) when you type in your receipt number.

In the next screen, provide your mailing address. You may provide the IIC Office as the mailing address, or you can include your preferred U.S. mailing address.

Review your information for any errors, and hit submit. You should be provided with an inquiry number for your case. For updates on your case, continue to monitor your myUSCIS portal and your personal email in case USCIS reaches out.

For questions, email OPT@nwmissouri.edu!